

GILBERT MUNICIPAL COURT PRESENTS:

2012 Fall All Day Conference November 8th, 2012

Gilbert Municipal Court
55 E Civic Center Dr
Gilbert AZ 85296



Join us for a half day or an entire day of interactional education. A great opportunity to complete your 2012 COJET hours and network with other court employees!!

EMAIL REGISTRATION TO:

susan.holliefield@gilbertaz.gov

9:00 a.m. - 11:30 a.m.

These Are The People In Your Neighborhood:

The Care and Handling of Court Customers

COJET Credit: 2.25Hours

COJET Topic: Current Court Issues and Ethics

Judge Nicole Laurin-Walker from the Gilbert Municipal Court has compiled a list of real-life scenarios submitted by real court staff that would test any busy court staff member's patience and know-how. We don't have the perfect solution to every problem, but if you face confusing procedure questions, attorneys requesting favors, people cutting in line, cell phones ringing in the courtroom, and what seems like an endlessly-demanding stream of customers, this course is designed to help you get through your day with a calm demeanor and an ethical response.

AND/OR

1:00 p.m. - 4:00 p.m.

Trust-The One Thing That Changes Everything

COJET Credit: 2.50Hours

COJET Topic: Current Court Issues

Join Cindy Reid, Education and Training Director for Superior Court, in an interactive look at how relationships; societal, institutional, organizational, relational and personal have factors of trust that can greatly affect how we succeed in our lives. Learning about the behaviors of trust and how we can create and restore them will be the focus of this class.

***** Training will be located in the Jury Assembly Room*****

